

Select Health Quality Provider Program

PEDIATRIC WELL-CARE VISITS: 0-15 MONTHS, 15-30 MONTHS, 3-21 YEARS

2026 Quality Measure Reference Guide



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Related Quick Links

- [Adult/Pediatrics Primary Care Measures Quick Guide](#)
- [Report Hub Instructions: Basic User](#)
- [Formatting a Gaps List in Excel](#)
- [Demographic Allowable Corrections](#)
- [Quality Data Correction \(QDC\) Tool: Submitting Corrections](#)



**Select
Health**

This measure is included in the Primary Care Quality Provider Program.

Well-Baby Visits: 0–15 Months and 15–30 Months*

<p>Description</p>	<p>0–15 MONTHS: The percentage of members who turned age 15 months during the measurement year and had 6 well-care visits with a primary care provider during their first 15 months of life**</p> <p>15–30 MONTHS: The percentage of members who turned age 30 months during the measurement year and had 2 or more well-care visits with a primary care provider between the child’s 15-month birthday plus 1 day and the 30-month birthday**</p>
<p>Denominator</p>	<p>0–15 MONTHS: Children who turned age 15 months during the measurement year</p> <p>15–30 MONTHS: Children who turned age 30 months during the measurement year</p>
<p>Numerator</p>	<p>0–15 MONTHS: Children in the denominator who had at least 6 well-care visits on or before the day the child turned 15 months old. (Note that the date by which the visits must be completed is in the Measure Instructions column on the gaps list.)</p> <p>15–30 MONTHS: Children in the denominator who had at least 2 well-care visits between the child’s 15-month birthday (plus 1 day) and the 30-month birthday*** (Note that the date by which the visits must be completed is in the “Measure Instructions” column on the gaps-in-care list.)</p>
<p>Intake and Measurement Periods</p>	<p>January 1 through December 31 of the measurement year</p>
<p>Corrections Allowed</p>	<p>0–15 MONTHS: “Patient had at least 6 well-care visits before age 15 months.”****</p> <p>15–30 MONTHS: “Patient had at least 2 well-care visits before age 30 months.”****</p>

* This measure is based on the *American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents* (published by the National Center for Education in Maternal and Child Health). [Access Bright Futures guidelines and pocket guides.](#)

** To count toward the measure, visits must:

- **0–15 Months: Occur on or before the member’s 15-month birth date.** The 15-month birthday is calculated as the child’s 1st birthday plus 90 days.
- **15–30 Months: Occur between the child’s 15-month birthday and the 30-month birthday.** Calculate:
 - The 15-month birthday plus 1 day as the first birthday plus 91 days
 - The 30-month birthday as the second birthday plus 18 days
- **Be at least 14 days apart** (e.g., if the newborn and 2-week visit are conducted within 2 weeks of each other, they will count as 1 visit.)

*** Children 3 years of age during the measurement year may be in both well-care visit measures: 15 to 30 months and 3 to 21 years.

**** If a visit was not coded as a well-care visit or if the patient has Select Health as a secondary insurance provider, correction for missing visits can be submitted. Note that:

- Uploaded documentation must be labeled or identifiable as well-care or preventive visit.
- Notation of acute or sick care cannot be the primary focus of the visit.
- Multiple visits can be entered on the same submission. Select the correct number of visits on the numerator visit entry in the “Component” drop-down list.

Refer to [Bright Futures](#) for more information.

Well-Care Visits: 3–21 Years*

Description	The percentage of members ages 3 to 21 who had 1 or more comprehensive well-care visits with a primary care provider or OB/GYN during the measurement year** There are 3 age stratifications: <ul style="list-style-type: none"> • 3–11 years • 12–17 years • 18–21 years
Denominator	Children and adolescents ages 3 to 21 during the measurement year***
Numerator	Children and adolescents in the denominator who had at least 1 well-care visit during the measurement year
Intake and Measurement Periods	January 1 through December 31 of the measurement year
Corrections Allowed	Patient had at least 1 well-care visit during the measurement year.****

* This measure is based on the *American Academy of Pediatrics Bright Futures: Guidelines for Health Supervision of Infants, Children and Adolescents* (published by the National Center for Education in Maternal and Child Health). [Access Bright Futures guidelines and pocket guides.](#)

** From birth to age 12 years, there is no required time period that must elapse between visits. From ages 12–21 years, visits must be 275 days apart.

*** Children 3 years of age during the measurement year may be in both well-care visit measures: 15 to 30 months and 3 to 21 years.

**** If a visit was not coded as a well-care visit or if the patient has Select Health as a secondary insurance provider, correction for missing visits can be submitted. **Note that:**

- Uploaded documentation must be labeled or identifiable as well-care or preventive visit.
- Notation of acute or sick care cannot be the primary focus of the visit.

Refer to [Bright Futures](#) for more information.

Allowable Corrections

General Guidance

- Include a copy of EHR note, progress note, or screen print signed by MA/RN/MD including member name, DOB, and provider.
- Submit corrections using [this online tool](#).
- Wait 6 weeks from the date of service to enter corrections to allow for claim lag.
- Don't attach multiple patient records to a single correction.

ALLOWABLE CORRECTIONS						
Allowable Correction	Submission Correction Process				Additional Required Documentation (see "General Guidance" for Standard Requirements)	Notes for Entering Corrections
	Category	Measure	Component	Correction Type		
Well-Baby Visits: 0–15 Months & 15–30 Months						
Unaccounted for Well-Baby Visits	Wellness Visit	Well-Baby Visits*	W30 Numerator (Select the numerator visit entry that corresponds to the number of visits you will be uploading.)	Well Care 0–15 Months Well Care 15–30 Months	<ol style="list-style-type: none"> 1. All uploaded visit notes must be labeled as a "well visit" or be identifiable as a well-care or preventive visit. 2. Acute or sick care cannot be the primary visit intent. 3. Visits must be 2 weeks apart. Uploaded visits within 2 weeks of each other will be counted as 1 visit.** 	Well-Baby Visits: <ol style="list-style-type: none"> 1. When the child is 15 months +1 day old, select 15–30 months as the correction type. 2. When the child is 30 months +2 days old, submit a well-care visit for 3–11 years as the correction type. 3. Up to 6 visits can be entered and uploaded on the same correction submission.
Well-Care Visits: 3–21 years						
Unaccounted for Well-Child Visits	Wellness Visit	Well Child Visits*	WCV Numerator	Well-Care Visits 3–11 Years Well-Care Visits 12–17 Years Well-Care Visits 18–21 Years	All uploaded visit notes must be labeled as a well visit or be identifiable as a well-care, sports physical, or preventive visit. Acute or sick care cannot be the primary intent of the visit.**	Medication checks are only acceptable if components of well child are addressed.

Access guidance for general corrections to demographics.

* **General rules of a well-care visit:** The office encounter must be identifiable as a well-care or preventive-care visit. Notation of acute or sick care cannot be the primary focus for the visit. Immunizations/preventive lab screenings are allowable providing the encounter includes a provider notation.

** **Key required well-care visit components:**

- Date with height and weight and BMI percent or BMI chart with the plotted BMI
- Documentation of counseling for nutrition and physical activity that includes the date and a note indicating **AT LEAST ONE** of the following:
 - A checklist that nutrition and/or physical activity was discussed
 - Note that a handout was given discussing eating habits and physical activity
 - Referral for education for nutrition and/or physical activity
 - Anticipatory guidance specific to the child's nutrition and physical activity habits
 - Weight and obesity counseling

Frequently Asked Questions

Q: Why do these measures matter?

A: The American Academy of Pediatrics (AAP) and Bright Futures recommend:¹⁻³

- **Twelve** well-care visits before a child turns age 30 months:
 - Newborn
 - 3–5 days old
 - Ages 1, 2, 4, 6, 9, 12, 15, 18, 24, 30 months
- **Yearly** well-care visits for children between 3 and 21 years of age.¹
- **Early intervention**, which increases overall wellness and reduces medical costs.
- **Regular well-care visits and scheduled immunizations for children** to prevent illness and create strong, trustworthy relationships among pediatricians and parents.
- **For adolescents**, AAP and Bright Futures cite the benefits of regular well-care visits, including:^{2,4}
 - Strong, trustworthy relationships among providers and parents.
 - Increased opportunities for screening, counseling, and preventive services (i.e., scheduled immunizations).
 - **For those aged 12–21:** “Serious health problems, risky behavior, and poor health habits persist among adolescents despite access to medical care. Although helping adolescents prevent unintended pregnancy, sexually transmitted infections, unintentional injuries, depression, suicide, and other problems is a community-wide effort, primary care physicians are well situated to discuss risks and offer interventions.”⁵

Q: What is Select Health doing to help?

A: Outreach to Select Health members for well-care exam reminders includes:

- Automated calls, with an opt-in for text or email, and end-of-year reminders
- Appointment reminders for those who have had well-care visits in the past
- Educational assistance for patients who have not had a well-care visit in the past

For participating outpatient clinic practices, Select Health Quality Provider Program provides an up-to-date registry of Select Health patients included in this measure with their compliance status.

Q: What are best practices for this measure?

A: For children ages 0 to 12 years, best practices include:

- Using the Select Health Quality Provider Program registry or clinic electronic medical record to identify patients who need a well-care visit
- Implementing reminder card or text-messaging system to get well-care visits scheduled
- Scheduling well-care visits while the patient is still in the office
- Coordinating immunization and well-care visits
- Offering extended or Saturday hours to schedule well-care visits
- Using episodic and acute care visits to encourage parents/patients to schedule well-care visits

For adolescents ages 12 to 21 years, best practices also include:

- Reinforcing the importance of continued well-care visits even after completion of adolescent immunization series.
- Providing parents with developmental milestone education that emphasizes the importance of future well-care visits.
- Communicating regularly via:
 - Social media to promote prevention education and distribute healthcare messages tailored to adolescents
 - Reminder cards or text-messaging outreach to schedule well-care visits
 - “Welcome to Adolescence” letters sent to teens and family to:
 - > Re-engage with families
 - > Describe clinic confidentiality policy and its importance

Continued on page 6...

Frequently Asked Questions , Continued

- > Highlight importance of yearly well-care visits and preventive care
- > Emphasize the goals of adolescent health and well-being
- Leveraging missed opportunities to increase well-care visits by:
 - Encouraging patients to come to well-care visits during episodic and acute care visits
 - Incorporating the well-care visit into other routine medical visits, such as those required for medication refills or for participation in athletic activities
 - Sending follow-up communication after missed visits
- Monitoring progress toward goals and adjusting process as needed by:
 - Establishing a baseline well-child rate and setting an ambitious goal
 - Discussing how your process is working during staff meetings
 - Making process adjustments as needed to ensure success

Resource:

Centers for Medicare and Medicaid Services. *Paving the Road to Good Health: Strategies for Increasing Medicaid Adolescent Well-Care Visits*. CMS.gov. Available at: <https://www.medicaid.gov/medicaid/benefits/downloads/paving-the-road-to-good-health.pdf>. Accessed December 17, 2025.

References:

- ¹ American Academy of Pediatrics. *AAP Schedule of Well-child Care Visits*. [healthychildren.org](https://www.healthychildren.org/English/family-life/health-management/Pages/Well-Child-Care-A-Check-Up-for-Success.aspx) website. 2025 (last updated October 7, 2025). Available at: <https://www.healthychildren.org/English/family-life/health-management/Pages/Well-Child-Care-A-Check-Up-for-Success.aspx>. Accessed March 4, 2026.
- ² American Academy of Pediatrics. *Bright Futures in Clinical Practice*. AAP.org. 2025. Available at: <https://www.aap.org/en/practice-management/bright-futures/bright-futures-in-clinical-practice/>. Accessed March 4, 2026.
- ³ Centers for Medicare and Medicaid Services. *Adult and Child Health Care Quality Measures*. Medicaid.gov. No date. Available at: <https://www.medicaid.gov/medicaid/quality-of-care/performance-measurement/adult-and-child-health-care-quality-measures/index.html>. Accessed March 4, 2026.
- ⁴ American Academy of Pediatrics. *Your Child's Checkups*. [healthychildren.org](https://www.healthychildren.org/English/ages-stages/Your-Childs-Checkups/Pages/default.aspx) website. 2025. Available at: <https://www.healthychildren.org/English/ages-stages/Your-Childs-Checkups/Pages/default.aspx>. Accessed March 4, 2026.
- ⁵ Ham P, Allen C. Adolescent health screening and counseling. *Am Fam Physician*. 2012;86(12):1109-1116

Working Your Open Gaps List

Well-Baby Visits 0–15 Months (W30_15)

STEP 1
<p>Create a current gaps-in-care list:</p> <ol style="list-style-type: none"> Open your Gaps-in-Care-for-Download report: QPP Report Hub Apply these filters: <ul style="list-style-type: none"> Super clinic: Choose your clinic. Measure: Click on “Well-Baby Visits: 0 to 15 months (W30_15).” Status: Unclick the “Compliant” box. This will filter for only the achievable and/or noncompliant members. In the drop-down menu on the top right side of the page, change the view from “Member” to “Download.” Follow the instructions on the screen to export the data to Excel. <p>Refer to Report Hub Instructions: Basic User.</p>
STEP 2
Format your Excel export. (Refer to Formatting a Gaps List in Excel .)
STEP 3
Review tips for working your Gaps-in-Care List (page 8).

Measure Information

The Bright Futures/American Academy of Pediatrics recommends 9 well-baby visits to be completed between 0–15 months. This measure reports compliance once 6 visits are completed before 15 months of age.¹

For this measure:

- The baby’s date of birth is the measurement start date.
- The day the baby turns 15 months (1st birthday plus 90 days) becomes the measurement end date. **Any visits after the end date shown will NOT count as compliance for this measure.**

Your gaps-in-care list has the measure end date noted in 2 possible spots:

- The “Achievable Date” column (if the baby’s visit status is still achievable)

Status	Status Detail	Achievable Date	Measure Instructions
Achievable	Qualifying visits on Dates: (10/30/23; 12/04/23; 01/19/24; 04/19/24;)	10/17/2024	Member needs to have completed 6 Well-Child visits by 10/17/2024.
Non-Compliant	Qualifying visits on Dates: (04/18/23; 06/16/23; 09/26/23;)		Member did not complete 6 Well-Child visits by 3/14/2024.

- The “Measure Instructions” column (when status is achievable or noncompliant)

NOTE: Examples used in this document are for instructional purposes only; the dates that appear are only representative of what a user might see. (Dates shown in all image examples are based on the 2024 measurement year.)

Working Open Gaps List, Continued

Tips for Working Your W30_15 Gaps-in-Care List

1. Look for missing visit dates:

- Filter your list to display only noncompliant entries. For newborns initially enrolled in the State’s Medicaid plan who later transition to Select Health’s Community Care plan, some completed well-baby visits may not appear in Select Health’s records. Look for a gap of time between the baby’s birth date and the first visit record to find other completed visits.

NOTE: Visits must be 14 days apart. If 2 visits occur within 14 days, they will be counted as 1 visit.

12/15/2022	Well-Baby Visits: 0-15 Months (W30_15)	12/15/2022	Non-Compliant	Qualifying visits on Dates: (04/18/23; 06/16/23; 09/26/23;)	Member did not complete 6 Well-Child visits b	3/14/2024.
10/30/2022	Well-Baby Visits: 0-15 Months (W30_15)	10/30/2022	Non-Compliant	Qualifying visits on Dates: (11/07/22; 11/21/22; 01/04/23; 03/22/23; 10/30/23;)	Member did not complete 6 Well-Child visits b	1/28/2024.
3/17/2023	Well-Baby Visits: 0-15 Months (W30_15)	3/17/2023	Non-Compliant	Qualifying visits on Dates: (05/19/23; 07/18/23; 09/26/23; 01/04/24; 03/28/24;)	Member did not complete 6 Well-Child visits b	6/15/2024.
2/17/2023	Well-Baby Visits: 0-15 Months (W30_15)	2/17/2023	Non-Compliant	Qualifying visits on Dates: (03/20/23; 04/24/23; 06/22/23; 04/09/24;)	Member did not complete 6 Well-Child visits b	5/17/2024.

- Select Health might be a secondary payer, but these babies are still part of our program. We may not have record of any or all of their visits. Submit visit notes as corrections.
- For babies who have 0–5 visits noted in the “Status Detail” column, look for other completed (but unlisted) well-baby visit dates occurring before the end date listed in the “Measure Instructions” column.

Status	Status Detail	Achievable Date	Measure Instructions
Non-Compliant	Qualifying visits on Dates: (10/31/22; 07/07/23; 12/26/23;)		Member did not complete 6 Well-Child visits by 1/25/2024.
Non-Compliant	To Be Completed		Member did not complete 6 Well-Child visits by 2/22/2024.
Non-Compliant	To Be Completed		Member did not complete 6 Well-Child visits by 2/6/2024.
Non-Compliant	Qualifying visits on Dates: (02/02/23; 04/10/23; 06/21/23; 09/21/23; 12/05/23;)		Member did not complete 6 Well-Child visits by 2/27/2024.
Non-Compliant	Qualifying visits on Dates: (01/09/23;)		Member did not complete 6 Well-Child visits by 2/5/2024.

2. If the “Status” column shows “Achievable”:

- Filter your list to display only “achievable” entries. Follow the same steps you did in tip 1 above to scrub the list.
- For remaining gaps in care noted:
 - If fewer than 6 visits have been completed, note if any of the remaining visits are scheduled.
 - If remaining visits are NOT scheduled, follow your clinic’s process to schedule needed visits before the measure end date.

Corrections Pro Tip

Please wait 6 weeks from the date of service before determining if a correction is needed. This allows time for claims to be processed, ultimately ensuring that only needed corrections are submitted.

For more information on improving well-care visit compliance, refer to the Best Practices section on [page 14](#).

NOTE: All visits Select Health has record of will appear in the “Status Detail” column. Any well-visit date listed in this column **DOES NOT** need to be corrected.

Reference:

¹ American Academy of Pediatrics; Committee on Practice and Ambulatory Medicine. 2025 recommendations for preventive pediatric health care: Policy statement. *Pediatrics* 2025;155(5):e2025071066.

Working Your Open Gaps List

Well-Baby Visits 15–30 Months (W30_30)

STEP 1
<p>Create a current gaps-in-care list:</p> <ol style="list-style-type: none"> Open your Gaps-in-Care-for-Download report: QPP Report Hub Apply these filters: <ul style="list-style-type: none"> — Super clinic: Choose your clinic. — Measure: Click on “Well-Baby Visits: 15–30 Months (W30_30).” — Status: Unclick the “Compliant” box. This will filter for only the achievable and/or noncompliant members. In the drop-down menu on the top right side of the page, change the view from “Member” to “Download.” Follow the instructions on the screen to export the data to Excel. <p>Refer to Report Hub Instructions: Basic User.</p>
STEP 2
Format your Excel export. (Refer to Formatting a Gaps List in Excel .)
STEP 3
Review tips for working your gaps-in-care list (page 10).

Measure Information

The Bright Futures/American Academy of Pediatrics recommends 3 well-care visits to be completed between 15 and 30 months of age.¹ This measure requires completing only 2 of the recommended well-care visits within this age range.

For this measure:

- The start date is 15 months plus 1 day. The gaps-in-care list has the measurement start date located in the “Qualified Date” column of the spreadsheet.

NOTE: Examples used in this document are for instructional purposes only; the dates that appear are only representative of what a user might see. (Dates shown in all image examples are based on the 2024 measurement year.)

Measure	Qualified Date	Compliance	Status	Status Detail	Achievable Date	Measure Instructions
Well-Baby Visits: 15-30 Months (W30_30)	12/20/2022		Non-Compliant	To Be Completed		Member did not complete 2 Well-Child visits by 3/18/2024. Member needs to have completed 2 Well-Child visits by 8/1/2024.
Well-Baby Visits: 15-30 Months (W30_30)	5/3/2023		Achievable	To Be Completed	8/1/2024	Member needs to have completed 2 Well-Child visits by 12/21/2024.
Well-Baby Visits: 15-30 Months (W30_30)	9/24/2023		Achievable	Qualifying visits on Dates: (01/21/24;)	12/21/2024	Member needs to have completed 2 Well-Child visits by 12/21/2024.

- The end date is the day the child turns 30 months and appears in the columns for “Achievable Date” (if the well-care visit is still achievable) and “Measure Instructions” (when visits are achievable or noncompliant).

Any visits occurring **before or after** these dates will NOT count as compliance for this measure.

Working Open Gaps List, Continued

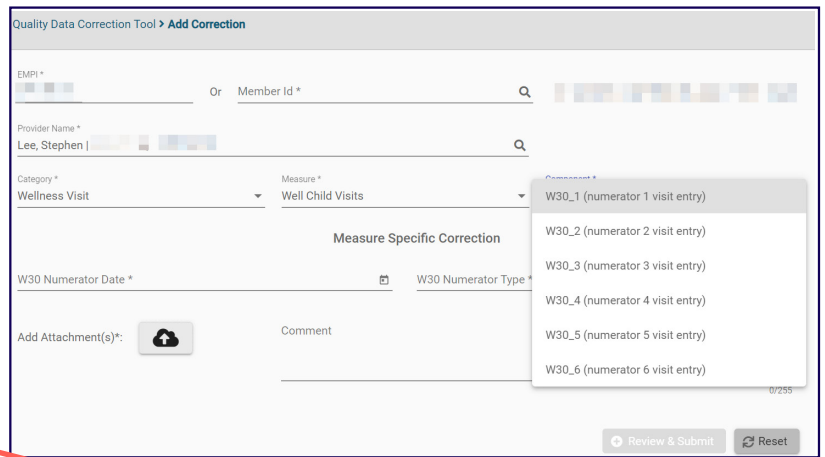
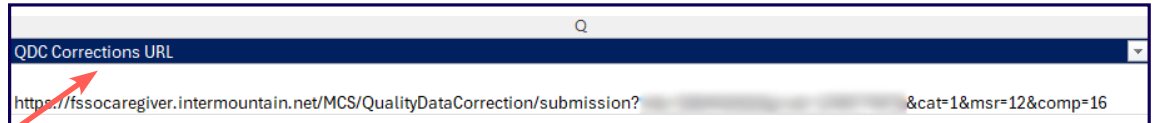
Tips for Working Your W30_30 Gaps-in-Care List

Use these resources for submitting corrections:

- [Quality Data Corrections \(QDC\) Tool](#)
- [Quality Data Correction \(QDC\) Tool: Submitting Corrections](#)
- [Demographic Allowable Corrections](#)

1. If the “Status” column shows “Noncompliant”:

- Filter your list to display only those patients who are missing a well-care visit. Select Health may be a secondary payer, but these children are still part of our program. We may or may not have records of any of these well-care visits.
- Submit these visit notes as a corrections. Use the link(s) provided in the downloaded gaps-in-care Excel file to have member and measure information pre-populated.
- Any well-care visit date NOT listed in the “Status Detail” column can be submitted as a correction as long as the visit is completed after the measure start date (“Qualified Date” column) and before the measure end date (“Measure Instruction” column).



Measure	Qualified Date	Compliance Date	Status	Status Detail	Achievable Date	Measure Instructions
Well-Baby Visits: 15-30 Months (W30_30)	10/6/2022		Non-Compliant	Qualifying visits on Dates: (08/07/23;)		Member did not complete 2 Well-Child visits by 1/2/2024.
Well-Baby Visits: 15-30 Months (W30_30)	10/30/2022		Non-Compliant	Qualifying visits on Dates: (07/07/23;)		Member did not complete 2 Well-Child visits by 1/26/2024.
Well-Baby Visits: 15-30 Months (W30_30)	2/10/2023		Non-Compliant	To Be Completed		Member did not complete 2 Well-Child visits by 5/8/2024.
Well-Baby Visits: 15-30 Months (W30_30)	10/11/2022		Non-Compliant	To Be Completed		Member did not complete 2 Well-Child visits by 1/7/2024.
Well-Baby Visits: 15-30 Months (W30_30)	10/29/2022		Non-Compliant	Qualifying visits on Dates: (08/14/23;)		Member did not complete 2 Well-Child visits by 1/25/2024.

- 2. You may be surprised at how many well-care visits missed getting billed.** If you find a well-care visit record that is BOTH within the measurement time frame and does not indicate a visit date in the “Status Detail” column, you can correct for that visit date by submitting these visit notes as a correction.

NOTE: The “Status Detail” column reflects all visits for which Select Health has records. Any well-care visit date listed in this column DOES NOT need to be corrected.

Continued on page 11...

Working Open Gaps List, Continued

Tips for Working Your W30_30 Gaps-in-Care List

3. If the “Status” column shows “Achievable”:

- Filter your list to display only achievable well-care visits. Follow the same steps you did in Tips 1 and 2 above.
- If there are still some gaps in care noted after you scrubbed the gaps-in-care list (by following the steps above), be sure to:
 - Note any remaining visits that have been scheduled **if fewer than 2 visits have been completed** within the measurement timeframe.
 - Follow your clinic’s process to schedule needed remaining visits before the measure end date.

Corrections Pro Tip

Please wait 6 weeks from the date of service before determining if a correction is needed. This allows time for claims to be processed, ultimately ensuring that only needed corrections are submitted.

Measure	Qualified Date	Compliance Date	Status	Status Detail	Achievable Date	Measure Instructions
Well-Baby Visits: 15-30 Months (W30_30)	4/15/2023		Achievable	Qualifying visits on Dates: (01/15/24	7/13/2024	Member needs to have completed 2 Well-Child visits by 7/13/2024
Well-Baby Visits: 15-30 Months (W30_30)	6/3/2023		Achievable	Qualifying visits on Dates: (03/11/24	8/30/2024	Member needs to have completed 2 Well-Child visits by 8/30/2024
Well-Baby Visits: 15-30 Months (W30_30)	7/12/2023		Achievable	To Be Completed	10/9/2024	Member needs to have completed 2 Well-Child visits by 10/9/2024
Well-Baby Visits: 15-30 Months (W30_30)	9/15/2023		Achievable	To Be Completed	12/12/2024	Member needs to have completed 2 Well-Child visits by 12/12/2024
Well-Baby Visits: 15-30 Months (W30_30)	9/19/2023		Achievable	Qualifying visits on Dates: (01/09/24	12/16/2024	Member needs to have completed 2 Well-Child visits by 12/16/2024
Well-Baby Visits: 15-30 Months (W30_30)	9/20/2023		Achievable	Qualifying visits on Dates: (12/26/23	12/17/2024	Member needs to have completed 2 Well-Child visits by 12/17/2024

For more information on improving well-care visit compliance, refer to the Best Practices section on [page 14](#).

Reference:

1. Bright Futures/American Academy of Pediatrics. *Recommendations for Preventive Pediatric Health Care*. 2025. [aap.org](https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf) website. https://downloads.aap.org/AAP/PDF/periodicity_schedule.pdf. Accessed February 4, 2026.

Working Your Open Gaps List

Well-Care Visits 3–21 Years (W30_30)

STEP 1
<p>Create a current gaps-in-care list:</p> <ol style="list-style-type: none"> 1. Open your Gaps-in-Care-for-Download report: QPP Report Hub 2. Apply these filters: <ul style="list-style-type: none"> — Super clinic: Choose your clinic. — Measure: Click on “Well-Care Visits: 3–11 years (WCV_11)”; “Well-Care Visits: 12–17 years (WCV_17)”; and “Well-Care Visits: 18–21 years (WCV_21).” — Status: Unclick the “Compliant” box. This will filter for only the achievable and/or noncompliant members. 3. In the drop-down menu on the top right side of the page, change the view from “Member” to “Download.” 4. Follow the instructions on the screen to export the data to Excel. <p>Refer to Report Hub Instructions: Basic User.</p>
STEP 2
<p>Format your Excel export. (Refer to Formatting a Gaps List in Excel.)</p>
STEP 3
<p>Review tips for working your Gaps-in-Care List (page 13).</p>

Measure Information

The Bright Futures/American Academy of Pediatrics recommends 1 well-care visit annually from age 3–21 years.¹ These visits are important for screening, counseling, and monitoring development.²

For these measures:

- The beginning of the calendar year is the measurement start date.
- The visit must be completed between January 1 (measurement start date) through December 31 (measurement end date) of the calendar year.

Any visits occurring **before or after** the current measurement year will NOT count as compliant.

NOTE: Examples used in this document are for instructional purposes only; the dates that appear are only representative of what a user might see. (Dates shown in all image examples are based on the 2024 measurement year.)

Working Open Gaps List, Continued

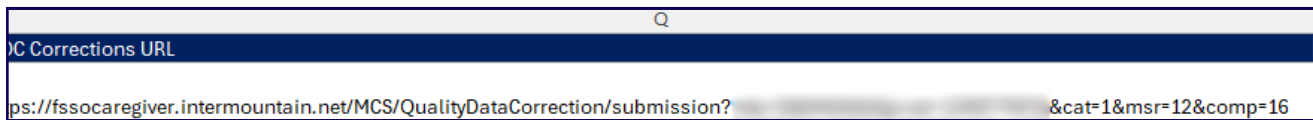
Tips for Working Your WCV Gaps-in-Care List

1. When the “Status” is listed as “Compliant,” a correction is **NOT** needed.

Measure	Qualified Date	Compliance	Status	Status Detail	Achievable Date	Measure Instructions
Well-Care Visits: 12-17 Years (WCV_17)	3/22/2024	2/7/2024	Compliant	Z00.129 Well-Care (12) SRC:P		Member completed 1 Well-Care visit.
Well-Care Visits: 3-11 Years (WCV_11)	9/29/2017	3/12/2024	Compliant	99393 Well-Care (10) SRC:P		Member completed 1 Well-Care visit.

NOTE: The well-care visit in Select Health’s records will appear in the “Status Detail” column, and the date of that visit will be listed as the “Compliance Date” (shown above).

- When the “Status” is listed as “Achievable,” Select Health may be a secondary payer, but these children are still part of our program. As such, we may not have record(s) of any completed well-child visits. Submit the visit note as a correction.
- If you find a record of a well-care visit that is within the measurement time frame and the “Status” is still listed as “Achievable,” you can upload that visit as a correction by:
 - Accessing the [Quality Data Corrections \(QDC\) Tool](#) (see guide for [“Submitting Corrections”](#))
 - Using the link(s) provided in the downloaded gaps-in-care Excel file to prepopulate member and measure information



Member Id *
 Provider Name *
 Martin-Garg, Prafulla |
 Category *
 Wellness Visit
 Measure *
 Child and Adolescent Well-Care Visits
 Component *
 WCV Numerator
 Measure Specific Correction
 WCV Numerator Date *
 WCV Numerator Type *
 Add Attachment(s)*:
 Comment

4. If there are still gaps in care noted after you’ve scrubbed the gaps-in-care list (by following the steps above), check to see if remaining visits are scheduled. If **NOT**, follow your clinic’s process to schedule the needed well-care visits before the measure end date (end of the year).

Access the sections on [Allowable Corrections \(page 4\)](#) and [Best Practices \(page 14\)](#) for more information.

Corrections Pro Tip

Please wait 6 weeks from the date of service before determining if a correction is needed. This allows time for claims to be processed, ultimately ensuring that only needed corrections are submitted.

References

- American Academy of Pediatrics. *Preventive Care/Periodicity Schedule*. aap.org website. Last updated February 6, 2025. https://www.aap.org/en/practice-management/care-delivery-approaches/periodicity-schedule/?srsltid=AfmBOopwT5-uYhhzIGYB8v6_YQDeKhk3ktd9dsa8bDLriSG6JwQ0wwMo. Accessed December 17, 2025.
- Bright Futures/American Academy of Pediatrics. *The Well-child Visit: Why Go and What to Expect*. Last Updated April 2019. https://publications.aap.org/DocumentLibrary/Solutions/Toolkits/Well_Child_Visit_Why_What_en.pdf. Accessed December 17, 2025.

Best Practices: Closing Gaps in Care

Well-Baby Visits in the First 30 Months of Life (W30)

Well-Baby Visits in the First 15 Months (6 visits)

This measure requires **six WCV exams** for compliance, but there are **nine opportunities** if you follow the American Academy of Pediatrics' recommended schedule: Newborn, 1 week, 1-month, 2-month, 4-month, 6-month, 9-month, 12-month, and 15-month visits. **NOTE:** Visits within 2 weeks of each other will only count as 1 visit.

To help close gaps in care, note that:

- For members with the Select Health Community Care® product, Select Health may be missing the newborn, 1-week, and 1-month visits due to switching from the State's Medicaid product to Select Health's product. As a result, you may submit documentation from those WCV exams as corrections.
- Members may have been covered by another insurer or provider when the WCV exams were completed. To receive credit, Select Health will need documentation from the exam, which can be done through our corrections process.
- Always schedule the next WCV exam before the parent leaves the office.

Well-Baby Visits for Ages 15–30 months (2 visits)

This measure requires **2 well exams** for compliance. **To help close gaps in care**, note that:

- Members may have been covered by another insurer or provider when the WCV exams were completed. To receive credit, Select Health will need documentation from the exam, which can be completed through our corrections process.
- Always schedule the next WCV exam before the parent leaves the office.
- Only WCV exams between 15 months and 1 day to 30 months (about 2.5 years) will count for compliance.

Child and Adolescent Well-Care Visits (WCV)

This measure requires **1 visit per year**. There is some flexibility with scheduling annual well exams. Select Health will pay for a well exam as follows:

- **Birth to age 12:** There are no limits for the number of days between well visits
- **Ages 12 to 18:** The limit is 275 days between visits

To help close gaps in care, note that:

- Screenings and assessments are an important part of wellness exams, but there is so much more. Help the family see the added benefits of these exams in terms of:
 - Preventive care
 - Monitoring development
 - Opportunities to raise concerns
 - Health education (e.g., sleep, nutrition, exercise, social pressures, Internet/social media safety, mental health)
 - Developing healthy life habits
 - Building a trusted relationship between the child and caregivers/providers
- Schedule the next WCV exam before the parent/child leaves the office.
- Members may have been covered by another insurer when the WCV exams were completed. To receive credit, Select Health will need documentation from the exam, which can be completed through our corrections process.

Questions about the Quality Provider Program?
Contact us at QualityProvider@selecthealth.org.